

# Corporate Overview & Services Portfolio



**IACT AFRICA**  
**IT GOVERNANCE AND MANAGEMENT CONSULTING**

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# 4 key questions

Who are we?

What do we offer?

Why work with us?

How do we operate?



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# Who are we?

John  
Cato

- Extensive IT Governance and Management implementation experience

Dr Peter  
Tobin

- Extensive IT Governance and Management experience
- 15 years as a certified Project Manager

Our  
network

- Local and international subject matter experts



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# John Cato

John has specific skills in GRC (Governance, Risk and Compliance) with an emphasis on local requirements such as King III and the Companies Act (71 of 2008), as well as international practices in this area. John has gained experience in the airline, IT vendor, healthcare and financial services sectors. He was accredited as an Openframework (Enterprise) Architect in the UK and has passed exams in Information Security, Service and Project Management. He is also an active member of the South African chapter of ISACA, the professional body for those interested in IT Governance



# Dr Peter Tobin, CGEIT, PMIITPSA, PMP

Dr Tobin is a graduate of four universities, gaining his first degree at the University of York (England), following this with a Post-Graduate Diploma in Management Studies at the University of East London (England). He also holds the prestigious MBA awarded by Henley Business School , graduating top of his class. He later completed his Doctorate in the field of Knowledge Management at the University of Pretoria. Dr Tobin has also been a certified project manager for fifteen years (earning both USA PMP<sup>®</sup> with the US-based Project Management Institute (1998) and UK sourced PRINCE2 (2004) qualifications). Dr Tobin is also a Professional Grade member of the Institute of IT Professionals of SA (IITPSA) and Project Management South Africa. He holds the “Certified in the Governance of Enterprise IT” designation awarded by ISACA, the professional body for those interested in IT Governance and Management.



# Our network

Effective IT Governance and Management needs a number of specialist skills in areas such as Enterprise Architecture, Risk and Security Management, Service Management and Delivery.

We have access to an extensive network of local and international consultants to support you in these and other areas.



# What do we offer?

A wide range of services with a focus on improving individual, team and organisation performance in the areas of IT Governance and Management and related topics



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# POPI Act Compliance Services





# POPI Act Compliance Services Portfolio

Packaged as two licences: Core (about 90 items) and Extended (about 140 items)

Self-service or serviced option



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# POPI Act Compliance Services Portfolio

## Project items

- Project Charter template
- Project plan template (schedule tool)
- Project meeting minutes
- Project flow template



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# POPI Act Compliance Services Portfolio

## Legal documents

- PAI Act
- POPI Act
- SA Institute of Chartered Accountants (SAICA) retention periods
- Policies and templates
  - Draft policies
  - Template documents



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# POPI Act Compliance Services Portfolio

## Assessment tools

- POPI Compliance Assessment Tool (POPI-CAT)  
37 Core questions
- POPI-CAT Extended Edition 146 questions
- Sample reports
- POPI Personal Information Diagnostic (POPI-PID)



# POPI Act Compliance Services Portfolio

## Education & Training

- Audio Podcasts
- Video files (various lengths and topics)
- Presentation sets
- Data privacy best practice documents
- Data privacy awareness items
- Popular press items on data privacy



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# IT Governance & Management (ITGM) Service Offerings Overview



# ITGM Service Offerings Structure

- The overall structure and approach to these offerings conforms with the World Class “Business Framework for the Governance and Management of Enterprise IT: COBIT® 5”
- Implementation is tailored to our clients’ unique requirements



*A Business Framework for the  
Governance and Management  
of Enterprise IT*

# Evaluate, Direct and Monitor (EDM)

Ensure governance  
framework setting  
and maintenance

Ensure benefits  
delivery

Ensure risk  
optimisation

Ensure resource  
optimisation

Ensure stakeholder  
transparency



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# Align, Plan and Organise (APO) (I)

Manage the IT management framework.

Manage strategy.

Manage enterprise architecture.

Manage innovation.

Manage portfolio.

Manage budget and costs.

Manage human resources.



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# Align, Plan and Organise (APO) (II)

Manage relationships

Manage service agreements

Manage suppliers

Manage quality

Manage risk

Manage security



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# Build, Acquire and Implement (BAI) (I)

Manage Programs  
and Projects

Manage  
requirements  
definition

Manage solutions  
identification and  
build

Manage availability  
and capacity

Manage  
organisational  
change enablement



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# Build, Acquire and Implement (BAI) (II)

Manage changes

Manage change acceptance and transitioning

Manage knowledge

Manage assets

Manage configuration



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# Deliver, Service and Support (DSS)

Manage operations

Manage service requests and incidents

Manage problems

Manage continuity

Manage security services

Manage business process controls



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# Monitor, Evaluate and Assess (MEA)

Monitor, evaluate and assess performance and conformance

Monitor, evaluate and assess the system of internal control

Monitor, evaluate and assess compliance with external requirements



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# IT Governance & Management (ITGM) Non-COBIT related Services



# Assessment Services

IT Governance  
Assessment  
Service

IT Governance  
Maturity  
Assessment  
Service

King III IT  
Governance  
Assessment  
Service





# Skills Development and Assurance Services

IT Governance  
Coaching Service

IT Governance  
Knowledge  
Development  
Service

IT Governance  
Independent  
Assurance Service



# Why work with us?

We have extensive experience

We have access to a wide network for specialist skills

We offer great value for money

We use World Class tools, frameworks and standards



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# Tools Frameworks & Standards

CMMI®

COBIT® 5

ISO38500

ITIL®

King III Code

OECD  
Principles

PMBOK®

TOGAF®

POPI Act



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# How do we operate?

We offer specific solutions at a fixed cost per project

We offer additional support and services on an “on demand” basis

We offer a monthly retainer option for ongoing support



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# Next steps

1

- Identify focus areas for action

2

- Develop a proposal including scope of work, budget and timescale

3

- Obtain project approval

4

- Plan and implement the project





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# Thank You For Your Interest

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